

**TALTY SPECIAL UTILITY DISTRICT
FORNEY TX 75126
OFFICE 972.552.4422
FAX 972.552.2338
MONDAY – FRIDAY 9AM TO 4 PM**

Notice to all builders!

The following paperwork is required from the builder in order to transfer service into the new homeowner's name. **Service will not be transferred until all forms and tests are received by the Talty SUD office and account balance is paid in full. No partial paperwork will be accepted.**

Customer Service Inspection

The property must pass a Customer Service Inspection of the plumbing and a copy of the test must be on file in the Talty SUD office prior to permanent service being established. If you do not have a licensed Customer Service Inspector Talty SUD can provide this service for you. We will charge a fee to the builder for this service and the fee must be paid in advance of the inspection.

Backflow Inspection

All irrigation (sprinkler) systems must be equipped with a rain/freeze sensor as well as an appropriate testable backflow prevention device. A current backflow inspection certificate must be on file at the Talty SUD office prior to permanent service being established. TCEQ provides that all irrigation systems must pass a backflow inspection upon installation. A copy of the passing backflow inspection, license of the tester and current gage certifications of tester must be provided to our office before service can be transferred.

Warranty Deed

A *signed* copy of the warranty deed. The new homeowner cannot get a signed copy of the warranty deed at closing unless the builder closes with or before the buyer.

TRANSFER OF SERVICE IS NOT AUTOMATIC!!

PLEASE INSTRUCT THE BUYER TO COMPLETE THE SERVICE APPLICATION AND PROVIDE A COPY OF THE SIGNED WARRANTY DEED TO TALTY SUD AND MAKE APPLICATION FOR SERVICE ORDER TO COMPLETE THE TRANSFER PROCESS.



TALTY SPECIAL UTILITY DISTRICT SERVICE APPLICATION AND AGREEMENT

Please Print:

TODAY'S DATE: _____

DATE SERVICE TO BEGIN: _____

APPLICANT'S NAME: _____

CO-APPLICANT'S NAME: _____

SERVICE ADDRESS: _____

Billing Address if different from service:

HOME PHONE (_____) _____ - _____

WORK PHONE (_____) _____ - _____

CELL PHONE (_____) _____ - _____

CELL PHONE (_____) _____ - _____

EMAIL ADDRESS: _____

DRIVER'S LICENSE NUMBER OF APPLICANT: _____ LAST 4 OF SS#: _____

DRIVER'S LICENSE NUMBER OF CO-APPLICANT: _____ LAST 4 OF SS#: _____

SPRINKLER SYSTEM ___ YES ___ NO

SWIMMING POOL ___ YES ___ NO

SPECIAL SERVICE NEEDS OF APPLICANT _____

NOTE: FORM MUST BE COMPLETED BY APPLICANT ONLY. A MAP OF SERVICE LOCATION REQUEST MUST BE ATTACHED.

The following information is requested by the Federal Government in order to monitor compliance with Federal laws prohibiting discrimination against applicants seeking to participate in this program. You are not required to furnish this information, but are encouraged to do so. This information will not be used in evaluating your application or to discriminate against you in any way. However, if you choose not to furnish it, we are required to note the race/national origin of individual applicants on the basis of visual observation or surname.

White, Not of Hispanic Origin Black, Not of Hispanic Origin American Indian or Alaskan Native Hispanic Asian or Pacific Islander Other (Specify) Male Female

AGREEMENT made this _____ day of _____, _____, between Talty Special Utility District, a political subdivision of the State of Texas created under authority of Section 59, Article XVI, Texas Constitution, and operating pursuant to Chapters 49 and 65 of the Texas Water Code (hereinafter called the District) and _____ (hereinafter called the Applicant),

Witnesseth:

The District shall sell and deliver water and/or wastewater service to the Applicant and the Applicant shall purchase, receive, and/or reserve service from the District in accordance with the District's Rate Order and other applicable service policies, if any. Applicant further agrees to pay all applicable fees and charges for such water and/or wastewater service in accordance with the District's Rate Order, as amended from time to time.

The Applicant shall pay the District for service hereunder as determined by the District's Rate Order and upon the terms and conditions set forth therein, a copy of which has been provided as an information packet, for which Applicant acknowledges receipt hereof by execution of this agreement. A copy of this agreement shall be executed before service may be provided to the Applicant.

The Board of Directors shall have the authority to discontinue service of any Applicant not complying with any policy or not paying any utility fees or charges as required by the District's published rates, fees, and conditions of service. At any time service is discontinued, terminated or suspended, the District shall not re-establish service unless it has a current, signed copy of this agreement.

All water shall be metered by meters to be furnished and installed by the District. The meter and/or wastewater connection is for the sole use of the Applicant and is to provide service to only one (1) dwelling or one (1) business. Extension of pipe(s) to transfer utility service from one property to another, to share, resell, or sub meter water to any other persons, dwellings, businesses, or property, etc., is prohibited.

The District shall have the right to locate a water service meter and the pipe necessary to connect the meter on the Member's property at a point to be chosen by the District, and shall have access to its property and equipment located upon Applicant's premises at all reasonable and necessary times for any purpose connected with or in the furtherance of its business operations, and upon discontinuance of service the District shall have the right to remove any of its equipment from the Applicant's property. The Applicant shall install, at their own expense, any necessary service lines from the District's facilities and equipment to the point of use, including any customer service isolation valves, backflow prevention devices, clean-outs, and other equipment as may be specified by the District. The District shall also have access to the Applicant's property for the purpose of inspecting for possible cross-connections, potential contamination hazards, illegal lead materials, and any other violations or possible violations of state and federal statutes and regulations relating to the federal Safe Drinking Water Act or Chapter 341 of the Texas Health & Safety Code or and the District's Rate Order and other applicable service policies, if any.

The District is responsible for protecting the drinking water supply from contamination or pollution which could result from improper practices. This service agreement serves as notice to each Applicant of the

restrictions which are in place to provide this protection. The District shall enforce these restrictions to ensure the public health and welfare. The following undesirable practices are prohibited by state regulations:

- a. No direct connection between the public drinking water supply and a potential source of contamination is permitted. Potential sources of contamination shall be isolated from the public water system by an air gap or an appropriate backflow prevention assembly in accordance with state regulations.
- b. No cross-connection between the public drinking water supply and a private water system is permitted. These potential threats to the public drinking water supply shall be eliminated at the service connection by the proper installation of an air gap or a reduced pressure-zone backflow prevention assembly and a service agreement must exist for annual inspection and testing by a certified backflow prevention device tester.
- c. No connection which allows condensing, cooling, or industrial process water to be returned to the public drinking water supply is permitted.
- d. No pipe or pipe fitting which contains more than 8.0 % lead may be used for the installation or repair of plumbing on or after July 1, 1988, at any connection which provides water for human consumption.
- e. No solder or flux which contains more than 0.2 % lead may be used for the installation or repair plumbing on or after July 1, 1988, at any connection which provides water for human consumption.

Any person who intentionally or knowingly causes impairment or interruption of the District's public water supply, or causes it to be diverted in any manner, shall be reported by the District for possible prosecution under Texas Penal Code §28.03.

The District shall maintain a copy of this agreement as long as the Applicant and/or premises is connected to the public water system. The Applicant shall allow their property to be inspected for possible cross-connections, potential contamination hazards, and illegal lead materials. These inspections shall be conducted by the District or its designated agent prior to initiating service and periodically thereafter. The inspections shall be conducted during the District's normal business hours.

The District shall notify the Applicant in writing of any cross-connections or other undesirable practices which have been identified during the initial or subsequent inspection. The Applicant shall immediately correct any undesirable practice on their premises. The Applicant shall, at their expense, properly install, test, and maintain any backflow prevention device required by the District. Copies of all testing and maintenance records shall be provided to the District as required. Failure to comply with the terms of this service agreement shall cause the District to either terminate service or properly install, test, and maintain an appropriate backflow prevention device at the service connection. Any expenses associated with the enforcement of this agreement shall be billed to the Applicant.

In the event the total water supply is insufficient to meet all of the Applicants needs, or in the event there is a shortage of water, the District may initiate the Drought Contingency Stage as specified in the District's Drought Contingency Plan. By execution of this agreement, the Applicant hereby shall comply with the terms of said program.

By execution hereof, the Applicant shall hold the District harmless from any and all claims for damages caused by service interruptions due to waterline breaks by utility or like contractors, tampering by other Applicant/users of the District, normal failures of the system, or other events beyond the District's control.

The Applicant shall grant to the District permanent recorded easement(s) dedicated to the District for the purpose of providing reasonable rights of access and use to allow the District to construct, maintain, replace, upgrade, parallel, inspect, test and operate any facilities necessary to serve that Applicant as well as the District's purposes in providing system wide service for existing or future Applicants.

By execution hereof, the Applicant shall guarantee payment of all other rates, fees, and charges due on any account for which said Applicant has service. Said guarantee shall pledge any and all Deposit Fees against any balance due the District.

By execution hereof, the Applicant agrees that non-compliance with the terms of this agreement by said Applicant shall constitute denial or discontinuance of service until such time as the violation is corrected to the satisfaction of the District.

Any misrepresentation of the facts by the Applicant on any of the four pages of this agreement shall result in discontinuance of service pursuant to the terms and conditions of the District's tariff.

Applicant Name

Date

NOTICE OF CHARGE FOR DAMAGED EQUIPMENT

Talty SUD is now using radio read meters that contain sensitive electronic equipment. Your account will be charged **\$175.00** in the event there is damage to the meter box and/or lid or if the meter and/or box must be excavated. If the meter is damaged and must be replaced an **additional** charge to replace the damaged meter will be made to your account for the actual cost of the meter.

Lisa Morris
Office Manager

Shane Carney
Field Supervisor

Account Number: _____

Member Signature: _____

Date: _____

AGREEMENT TO CONFIDENTIALITY

YOU CAN NOW REQUEST THAT PERSONAL INFORMATION CONTAINED IN OUR UTILITY RECORDS NOT BE RELEASED TO UNAUTHORIZED PERSONS.

The Texas Legislature has enacted a bill, which was effective September 1, 1993, allowing publicly-owned utilities to give their customers the option of making the customer's address, telephone number, account records, and social security number confidential. {TX Utility Code Confidential, Subchapter B. 182.052 (a)}

THERE IS *NO CHARGE FOR THIS SERVICE.*

TO REQUEST THIS SERVICE:

Simply complete the form at the bottom of this page and return it to:

Talty SUD
P.O. Box 890
Forney, TX 75126

Your response is not necessary if you do not want this service.

WE MUST STILL PROVIDE THIS INFORMATION UNDER LAW TO CERTAIN PERSONS.

We must still provide this information to (1) an official or employee of the state or a political subdivision of the state, or the federal government acting in an official capacity; (2) an employee of a utility acting in connection with the employee's duties; (3) a consumer reporting agency; (4) a contractor or subcontractor approved by and providing services to the utility or to the state, a political subdivision of the state, the federal government, or an agency of the state or federal government; (5) a person for whom the customer has contractually waived confidentiality for personal information; or (6) another entity that provides water, wastewater, sewer, gas, garbage, electricity, or drainage service for compensation.

~~Detach And Return This Section~~

OPTIONAL FORM

Yes, I want you to make my personal information (address, telephone number, and social security number) confidential.

Name of Account Holder

Signature

BUILDERS STATEMENT OF UNDERSTANDING

The Board of Directors adopted a new policy and procedure for Customer Service Inspections at the October 20, 1998 Board Meeting effective immediately. New service applied for on or after October 21, 1998 will be affected by this change. The Customer Service Inspection is required by the Texas Commission on Environmental Quality for plumbing facility construction and modification standards, particularly regarding the prohibition of the use of lead solder and fittings and the prohibition of cross-connections within the plumbing system.

30 TAC 290.46(I) & (j)

A licensed Customer Service Inspector will now be required to perform the inspection and return the executed Service Inspection Certification to the Talty SUD business office for continued service at the location. If the Certification is not returned to the Talty SUD office the service will be disconnected. Talty SUD employs licensed individuals qualified to perform this inspection if you do not have access to a licensed Customer Service Inspector. There will be a \$60.00 fee if you require Talty SUD to complete the inspection for you. Please contact the office to schedule the inspection and make the necessary payment prior to the home going to closing.

The Customer Service Inspection Certification Form and the Home Owner/Plumber Form are the two forms required to be executed by the inspector.

By signature below I verify that I have read and understand the above policy and that water service will be disconnected if the Service Inspection Certification is not completed and returned to Talty SUD and that service will not be reconnected until the Service Inspection Certification is received in the office. I further understand that I must also pay an Administrative Fee as well as any other debt due to the Corporation prior to the service being reconnected.

Builder Signature

Date

Account Number

Property Address

**TALTY SPECIAL UTILITY DISTRICT
PO BOX 890
FORNEY TX 75126
972.552.4422**

**BACKFLOW PREVENTION
TESTING**

The Texas Commission on Environmental Quality (TCEQ), which is the regulatory agency governing Talty S.U.D., requires that the public water supply be protected from outside contamination. To ensure this protection, Talty S.U.D. requires that all irrigation systems be equipped with an approved backflow assembly device appropriate for the irrigation system in use as well as moisture sensors. All irrigation systems are to be tested upon installation by a TCEQ Licensed Backflow Inspector and the original test provided to the Talty S.U.D. office.

It is also the policy of Talty S.U.D. to require an annual backflow test on all irrigation systems to insure continued protection of the water supply. Inspectors must register with the Talty SUD office. When providing a test form, please include a copy of the inspector license and current gauge certifications.

FAILURE TO COMPLY WITH THE RULES OF TALTY SPECIAL UTILITY DISTRICT WILL RESULT IN TERMINATION OF SERVICE. A DISCONNECTION FEE WILL BE CHARGED IF SERVICE IS TERMINATED. SERVICE WILL REMAIN DISCONNECTED UNTIL SUCH TIME THAT COMPLIANCE IS MET AND ALL OUTSTANDING BALANCES DUE TO THE CORPORATION ARE PAID IN FULL.

Member Signature

Date

Talty Special Utility District
Mailing Address: PO Box 890, Forney, Texas 75126
972-552-4422
Office Located At: 12475 Windy Lane
Office Hours: 9:00a.m. To 4:00p.m. Monday Thru Friday

WATER RATES FOR STANDARD RESIDENTIAL METERS-Effective 12/20/2015

<u>Usage</u>	<u>Base Rate</u>		<u>Rate Per 1000 GI</u>
0 to 2000 GI	\$30.00 per month Flat Rate		N/A
2001 to 10000 GI	\$30.00 per month	Plus	\$5.25/1000 GI (\$ 41.99)
10001 to 15000 GI	\$30.00 per month	Plus	\$6.00/1000 GI (\$ 29.99)
15001 to 30000 GI	\$30.00 per month	Plus	\$7.50/1000 GI (\$112.49)
30001 to 50000 GI	\$30.00 per month	Plus	\$8.50/1000 GI (\$169.99)
50001 and up	\$30.00 per month	Plus	\$9.50/1000 GI

Minimum Rate for meters larger than 5/8 X 3/4 are listed in Section G: Rates and Fees of the Corporation Rate Order.

MEMBERSHIP TRANSFER

Membership transfer requires proof of ownership. To transfer service, the account must be paid in full, the prevailing transfer fee paid and the seller and buyer must execute a Membership Transfer Authorization form to transfer the membership. It is the **responsibility of the seller and buyer** to contact the office when transferring service to prevent an interruption in service. If seller does not comply, the Corporation has the right to discontinue service to the property, disconnect and remove the meter. ****Upon selling property, to be eligible for possible refund of membership fee, seller must notify Talty Special Utility District prior to closing.****

FEES FOR SERVICE

After Hours Fee	50.00
Alternate Billing Fee	15.00
Customer Service Inspection	60.00
Deposit Fee	100.00
Deposit Fee (Renter)	200.00
Equity Buy-In Fee	3,200.00
Late Fee	20.00
Non-Standard Meter Set Fee (Includes Tap)	450.00
Processing Fee	50.00
Road Bore and/or Road Crossing (Estimated minimum)	1,000.00
Service Trip Fee	50.00
Standard Meter Set Fee	235.00

TO REPORT A LEAK OR LOSS OF WATER PRESSURE - CALL 972-552-4422 or 469-446-0504 after hours

BILLING PROCEDURES

The meters are read on or around the 20th day of each month. The bills are mailed on or before the first of each month. The bills are due upon receipt. Payment must be received by the office no later than the 15th day of the month or postmarked by the US Postal Service by this date to avoid a Late Fee. **Payments received or postmarked after the 15th day of the month will be assessed a Late Charge.**

If payment is not received by the 15th of the month a Disconnect Notice will be sent. If payment is not received by the due date on the Disconnect Notice, the account will be assessed an Administration Fee and service will be disconnected. **US POSTAL POSTMARK DOES NOT APPLY TO RECEIPT OF PAYMENT FOR DISCONNECTS.** If service is disconnected the account will be assessed a DISCONNECT/RECONNECT Fee. If reconnection between 5 pm and 8 pm is necessary an After Hours Fee will also be charged to the account. To reconnect the water service the account balance must be paid in full including the ADMINISTRATIVE FEE, AFTER HOURS FEE as well as any outstanding charges on the account.

I have received a copy of this sheet for my records.

Signed: _____ **Date:** _____

TALTY SPECIAL UTILITY DISTRICT
P.O. BOX 890
FORNEY TX 75126
OFFICE 972.552.4422 FAX 972.552.2338

November 16, 2011

Dear Talty SUD Customers,

The Federal Trade Commission has mandated that utility providers develop a specific policy to aid in the detection and prevention of identity theft. This policy is the Red Flag rule and will go into effect October 1, 2009.

When requesting assistance with your water account you will be required to provide identification in order to allow us to serve you. It is necessary that I collect this personal information from each customer to update our records. Please complete this form and return it with copies of your driver's license. You may mail the form to the address above or drop it off directly at the office located at 12475 Windy Lane in Forney. Keep in mind that beginning October 1, 2009 if you are unable to provide the requested identification the staff will be very limited as to the information about your account that they may disclose.

Thank you for your cooperation and assistance in the collection of this information. If you should have any questions, please contact the business office or visit the web-site at TaltySUD.com.

Respectfully,

**PLEASE RETURN COMPLETED FORM TO TALTY
SPECIAL UTILITY DISTRICT**

Lisa Morris
Office Manager

Location Number (as shown on utility bill)

Service Address

Billing Address

Main E-mail Address

Primary Phone Number

Additional Phone Number

Primary Name

Primary SS# (last 4 digits) or Tax ID

Primary Drivers License #

Additional Name

Additional SS# (last 4 digits) or Tax ID

Additional Driver's License #

Primary Signature

Additional Signature

For more information on the Red Flag rule visit <http://www.ftc.gov/bcp/edu/pubs/business/alerts/alt050.shtm>